Career and Family Services December 2021: Board Report

Data: 12/1/21-12/24/21

L.E.A.P. Surveys: Customer satisfaction, programs and services surveys have been uploaded to the Board Portal for your review.

Vacancy: Employment Counselor/Workshop Facilitator. Update 1/3/22: Community Care Coordinator resigned (this position funded by CARES until 9/30/22)

Employment & Training Program

YOUTH

TASC: 7 (3 youth continuing from last year)

Working: 6 in-school and 1 out-of-school

GED test: 3 tested this month, awaiting results

Adult

Adult/ Dislocated Worker Numbers

	222200000000000000000000000000000000000	_
129	Total Adults served	

- 24 Total Dislocated Worker served
- 95 Individual services
- 54 Basic Services
- 6 # of applicants requesting WIOA Adult/ DLW funds this month
- 3 # of training applicants approved
- 6 # in application process- needing information or completed forms
- o # denied- reason:
- # of on-going (training not completed)
- # completed training
- 2 # received certification this month
- # of Potential Exiter letters sent out this month re: reemployment services

WIOA Funds:

SSI/SSD: 4-referrals, 19-pending cases; 14-active this month; 2-SSI denials

Employment Workshops: 4-Basic Services; **4:** Intensive Services; **2** Employment Workshops; **2-**referrals to other resources needed

Greater Capital Region Career Centers Virtual Workshops: 68 attendees (43-Goal Setting workshop and 25-Job Application workshop)

Metrix/Skill Up: 1 new accounts; **4-**contacted to see if they needed any assistance from our Career Center. *Metrix learning is eLearning training for WIOA customers (unemployed, under-employed & dislocated worker) that require new skills, enhanced skills and certification training programs to prepare them for new employment opportunities*

Donation: The Employment & Training department received a generous donation of 26 spiral hams for our WIOA youth, adult & SSI cleints and were able to distribute them with the help of the food pantry staff.

Fee-for-Service Programs

Clean & Tune program: 2 -this month; **9** total (Clean & Tune assists Home Energy Assistance Program (HEAP) eligible homeowners with the cost of cleaning primary heating equipment (chimney cleaning, minor repairs, installation of carbon monoxide detectors or programmable thermostats)

CSBG/CARES Grants/Services

We were notified on December 17th the continuing resolution passed to extend the incomeeligibility threshold at 200%. We were notified on December 3rd it reverted back to 125% and proceeded as such with CSBG & CARES programs/services until this new notice.

Emergency Services

Donation from Hannaford: "Learning, Employment, Assistance, Partnership (LEAP) Food Pantry & Community Garden has been selected by local Hannaford store leadership as the benefiting non-profit in the Fight Hunger Bag Program!

For the month of January 2022, Learning, Employment, Assistance, Partnership (LEAP) Food Pantry & Community Garden will receive a \$1 donation from each purchase of the \$2.50 reusable Fight Hunger Bag at the Hannaford store located at 3758 Burgoyne Avenue, Hudson Falls NY."

Food Pantry: **100** persons served; **51**-adults, **41**-children. **6**-elderly); **30**-households; **5**-new households; **10**-deliveries

LEAP served: 25 households @ 75%-125% poverty level; -2 households @ 126%-175% poverty level; **3**-households @ 176%-200% poverty level; --household over-income +200% poverty level); **11**-households income unknown

DSS-served 1 household; Head Start served 3 households

15-households received receiving CARES products; -deliveries

12- Food deliveries

Market 32: -608 lbs. donated (217 lbs salvageable); 67.5lbs and other products from Comfort Foods

Other Donations: 26 hams (anonymous); \$ 1200 products (toys etc from Family Dollar & employees)

Coat Distribution: 12

Volunteers: 0

Emergency Services:

5 applications (3-rent 2-fuel/heat)

Gas cards: 0

Transportation Services

OFA Transportation

19-consumers

75-units of service

1243-Total miles

0-new clients

CSBG Transportation

3-consumers

26-units of service

337-miles

0-new clients

Transportation Service

17-Medical transportation

5-Non-medical transportation

Volunteer driver: 19.5 hrs.