



Employment and Training Customer Survey

Name: (Optional) _____ Date: _____

How did you find out about Services offered through L.E.A.P.?

- ☐ Friend/Relative
 ☐ Employee Referral
☐ Newspaper
 ☐ Agency Referral (specify) _____
☐ Radio/TV
 ☒ Other: _____

Requested Assistance included- check all that apply:

- ☐ Youth Services- Youth TASC (GED)/ Youth Employment
☐ Resume/ Cover Letter/ Application Assistance
☐ Workshop Information
☐ Job Search Information
☐ Supportive Services Assistance
☒ Adult/ Dislocated Worker/ Trade Act Information
☒ Short term online courses to improve your skills
☐ Adult Continuing education courses- ex. BOCES/ SUNY
☒ Vocational training- ex. BOCES
☐ TASC (Test Assessing Secondary Completion)(G.E.D.)
☐ Other: _____

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	5
Services met your needs	1	2	3	4	5
Information on other available resources	1	2	3	4	5
Staff demonstrated interest in your needs	1	2	3	4	5
Staff treated you in a courteous manner	1	2	3	4	5
Information or Referral to Community Resources	1	2	3	4	5
Convenience of Center hours	1	2	3	4	5
Convenience of contact/ In person/ Zoom/ Phone/ Email	1	2	3	4	5

Any Additional Comments:

If additional space is needed for your comments, please use the back of form.
Thank you for taking the time to complete this survey!

Revised 2021



Employment and Training Customer Survey

Name: (Optional) Ashley Roberts **Date:** 12/02/2021

How did you find out about Services offered through L.E.A.P.?

- | | |
|--|---|
| <input checked="" type="checkbox"/> Friend/Relative
<input type="checkbox"/> Newspaper
<input type="checkbox"/> Radio/TV | <input type="checkbox"/> Employee Referral
<input type="checkbox"/> Agency Referral (specify) _____
<input type="checkbox"/> Other: _____ |
|--|---|

Requested Assistance included- check all that apply:

- ☐ Youth Services- Youth TASC (GED)/ Youth Employment
- ☐ Resume/ Cover Letter/ Application Assistance
- ☐ Workshop Information
- ☐ Job Search Information
- ☐ Supportive Services Assistance
- ☐ Adult/ Dislocated Worker/ Trade Act Information
- ☐ Short term online courses to improve your skills
- ☒ Adult Continuing education courses- ex. BOCES/ SUNY
- ☐ Vocational training- ex. BOCES
- ☐ TASC (Test Assessing Secondary Completion)(G.E.D.)
- ☐ Other: _____

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	5 x
Services met your needs	1	2	3	4	5 x
Information on other available resources	1	2	3	4	5 x
Staff demonstrated interest in your needs	1	2	3	4	5 x
Staff treated you in a courteous manner	1	2	3	4	5 x
Information or Referral to Community Resources	1	2	3	4	5 x
Convenience of Center hours	1	2	3	4	5
Convenience of contact/ In person/ Zoom/ Phone/ Email	1	2	3	4	5 x

Any Additional Comments:

I am unable to circle using docusign. Leap staff have gone above and beyond to help me succeed in a career that I will have for my lifetime. I took my NCLEX yesterday morning and I will have my results tomorrow morning. I could not have done it without the support of the LEAP program and staff and for that I now will be able to give back to our community as a nurse.

If additional space is needed for your comments, please use the back of form.

Thank you for taking the time to complete this survey!



Employment and Training Customer Survey

Name: (Optional) Michael Date: 12/01/21

How did you find out about Services offered through L.E.A.P.?

- ~~Friend/Relative~~ _____
- Newspaper
- Radio/TV
- Employee Referral
- Agency Referral (specify) _____
- Other: _____

Requested Assistance included- check all that apply:

- Youth Services- Youth TASC (GED)/ Youth Employment
- Resume/ Cover Letter/ Application Assistance
- Workshop Information
- Job Search Information
- Supportive Services Assistance
- Adult/ Dislocated Worker/ Trade Act Information
- Short term online courses to improve your skills
- ~~Adult Continuing education courses- ex. BOCES/ SUNY~~
- Vocational training- ex. BOCES
- TASC (Test Assessing Secondary Completion)(G.E.D.)
- Other: _____

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	●
Services met your needs	1	2	3	4	●
Information on other available resources	1	2	3	4	●
Staff demonstrated interest in your needs	1	2	3	4	●
Staff treated you in a courteous manner	1	2	3	4	●
Information or Referral to Community Resources	1	2	3	4	●
Convenience of Center hours	1	2	3	4	●
Convenience of contact/ In person/ Zoom/ Phone/ Email	1	2	3	4	●

Any Additional Comments:

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Revised 2021



Employment and Training Customer Survey

Name:

(Optional)

Jennie Zuger

Date:

11/30/21

How did you find out about Services offered through L.E.A.P.?



Friend/Relative

Newspaper

Radio/TV

Employee Referral

Agency Referral (specify)

Other: on line searched for help going back to school in Washington County

Requested Assistance included- check all that apply:

Youth Services- Youth TASC (GED)/ Youth Employment

Resume/ Cover Letter/ Application Assistance

Workshop Information

Job Search Information

Supportive Services Assistance

Adult/ Dislocated Worker/ Trade Act Information

Short term online courses to improve your skills

Adult Continuing education courses- ex. BOCES/ SUNY

Vocational training- ex. BOCES

TASC (Test Assessing Secondary Completion)(G.E.D.)

Other:

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	5
Services met your needs	1	2	3	4	5
Information on other available resources	1	2	3	4	5
Staff demonstrated interest in your needs	1	2	3	4	5
Staff treated you in a courteous manner	1	2	3	4	5
Information or Referral to Community Resources	1	2	3	4	5
Convenience of Center hours	1	2	3	4	5
Convenience of contact/ In person/ Zoom/ Phone/ Email	1	2	3	4	5

Any Additional Comments:

Program was wonderful. I wish people knew more about it. the ggs cards we a very nice perk. I now make to much to get this benifit but not enough to pay to continue my health care education.

If the guidelines for income were a bit higher I could continue programs. But I appreciate this program so much!!



Employment and Training Customer Survey

Name:

(Optional) _____

Date:

11/30/2021

How did you find out about Services offered through L.E.A.P.?

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- ☐ Employee Referral
- ☐ Agency Referral (specify) _____
- ☐ Other: _____

Requested Assistance included- check all that apply:

- ☐ Youth Services- Youth TASC (GED)/ Youth Employment
- ☐ Resume/ Cover Letter/ Application Assistance
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- ☐ Short term online courses to improve your skills
- ☒ Adult Continuing education courses- ex. BOCES/ SUNY *
- ☐ Vocational training- ex. BOCES *
- ☐ TASC (Test Assessing Secondary Completion)(G.E.D.)
- ☐ Other: _____

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	(5)
Services met your needs	1	2	3	4	(5)
Information on other available resources	1	2	3	4	(5)
Staff demonstrated interest in your needs	1	2	3	4	(5)
Staff treated you in a courteous manner	1	2	3	4	(5)
Information or Referral to Community Resources	1	2	3	4	(5)
Convenience of Center hours	1	2	3	4	(5)
Convenience of contact/ In person/ Zoom/ Phone/ Email	1	2	3	4	(5)

Any Additional Comments:

This is a great program and provided me with great help and support!



Employment and Training Customer Survey

Name:

(Optional)

Jenna Sorano

Date:

11/29/21

How did you find out about Services offered through L.E.A.P.?



Friend/Relative

Newspaper

Radio/TV

Employee Referral

Agency Referral (specify)

Other: The School I want to attend

Requested Assistance included- check all that apply:

☐ Youth Services- Youth TASC (GED)/ Youth Employment

☐ Resume/ Cover Letter/ Application Assistance

☐ Workshop Information

☐ Job Search Information

☐ Supportive Services Assistance

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☐ Other:

Indicate your level of Satisfaction by circling appropriate number	Poor	Fair	Okay	Good	Great
Services received in a timely manner	1	2	3	4	5
Services met your needs	1	2	3	4	5
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Any Additional Comments: