

L.E.A.P. MORE THAN EVER!



None of us could have predicted the challenges that were in store for us this year. The COVID-19 pandemic rocked both private and non-profit businesses to their cores. Something that we should keep our eye on became a very real threat to the health and safety of our clients, families, and staff overnight. However, the core of L.E.A.P. remained rigid. We moved extremely quickly to adapt to ensure the indispensable services we provide continued. We never stopped working. We just looked different.

LEARNING: Head Start moved to remote classrooms using the virtual platform of Google Classroom. We continued to provide breakfast, lunch, and snacks to enrolled children — they were delivered to the children's homes. We also delivered 15,000 diapers! In addition to this, staff made over 5,000 cloth masks for L.E.A.P. families and staff.

EMPLOYMENT: The Employment and Training center provided telephone and virtual meetings to current clients. We handled hundreds of phone calls from the panicked, newly unemployed. We coordinated with our partners at the Department of Labor to make sure everyone was counted and registered for unemployment benefits.

ASSISTANCE: Overnight, we moved our food pantry to a location more easily accessible for people to find. We offered delivery to those who did not have transportation when public transportation closed down completely. We offered emergency payouts for utility and rent needs. We continued to provide transportation to Washington County seniors needing life sustaining care, such as dialysis, chemotherapy, and radiation.

PARTNERSHIP: We coordinated and communicated local needs with our county, state, and national partners to ensure needs were met. Through this coordination we secured additional food for our food pantry and over \$600,000 to prepare and respond to COVID-19 needs.

Finally, behind the scenes, administration changed policies, procedures, and systems to allow for a 100% virtual environment. Countless hours were spent in planning for safe environments as NYS slowly started to un-pause. Ongoing monitoring of those systems is in place today, as COVID-19 continues to be a threat.

We conclude with our heartfelt appreciation to our partners and L.E.A.P. team members. Their dedication to our children, clients, and families is unrivaled. This Annual Report is dedicated to them.

-Traci Ross
Executive Director

MISSION

WE SUPPORT
INDIVIDUALS AND
FAMILIES IN ATTAINING
SELF-SUFFICIENCY BY
PROVIDING SERVICES,
SHARING RESOURCES,
AND THROUGH
COMMUNITY
COLLABORATION.

Administrative Offices:
383 Broadway, B010
Fort Edward, NY 12828
Ph: 518.746.2390
F: 518.746.2389

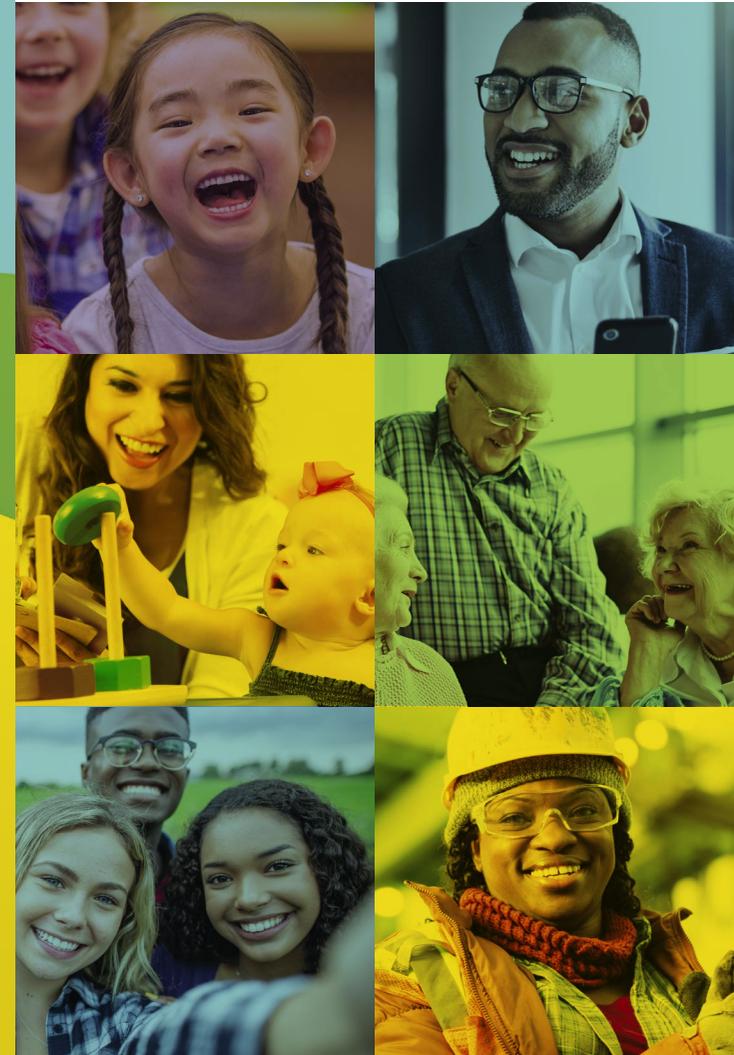
**Career & Family
Services:**
Ph: 518.746.2391
F: 518.746.2392

**Head Start/
Early Head Start:**
Ph: 518.747.2816
F: 518.747.8445

FIND US ON:



LEAPSERVICES.ORG



**2020 Annual
Impact Report**
10.01.19 - 9.30.20

LEARNING:

Head Start is a federally funded, school readiness program for income-eligible, pregnant women and families with children aged birth to 5 years old. We serve well over 400 children annually through our five centers and countywide home visiting program.

Head Start Enrollment And Medical/Dental Stats

	HEAD START	%	EARLY HEAD START	%
SLOTS AVAILABLE	223	--	116	--
CHILDREN SERVED	217	97%	170	144%
FAMILIES SERVED	202	91%	131	111%
AVERAGE MONTHLY ENROLLMENT	214	96%	119	101%
% OF INCOME-ELIGIBLE CHILDREN SERVED	--	70%	--	82%
% OF "ALICE" ELIGIBLE (100% - 130%)	--	20%	--	6%
% OVER INCOME (130% - +)	--	20%	--	12%
MEDICAL CARE				
IDENTIFIED A MEDICAL HOME	109	49%	136	115%
UP-TO-DATE PRIMARY/PREV. HEALTH CARE	202	91%	84	71%
UP TO DATE ON IMMUNIZATION	221	99%	133	113%
CHILDREN WITH A CHRONIC CONDITION	30	13%	5	4%
RECEIVED TREATMENT FOR THE CONDITION	25	11%	4	3%
DENTAL CARE				
IDENTIFIED A DENTAL HOME	153	69%	41	35%
RECEIVED A DENTAL EXAM	182	82%	14	12%
RECEIVED PREVENTATIVE DENTAL CARE	117	52%	0	0%
CHILDREN NEEDING EMERGENT DENTAL CARE	16	7%	0	0%
RECEIVED TREATMENT FOR EMERGENT NEED	4	2%	0	0%



"The Head Start program from pregnancy to Pre-K is amazing. Each and every one of them went above and beyond and I can't thank them enough."

- L.E.A.P. HEAD START/EARLY HEAD START PARENT SURVEY, SPRING 2020

PROGRAM YEAR ENDING JUNE 2020:
 % of Head Start Children Meeting or Exceeding Criteria for School Readiness:

Social-Emotional Development: 90.36%
Physical Development: 92.92%
Language Development: 87.85%
Literacy Development: 76.74%



EMPLOYMENT:

The E in L.E.A.P. stands for employment. We believe that by creating access to resources, individuals have the opportunity to seek and secure employment, as well as build skills, strategies, and goals for a lifetime of well-being.



"I went to the L.E.A.P. office, and it changed my life. The [Employment Counselors] not only gave me recommendations, but they were professional ... and helped navigate me ... it took away from my guesswork because they had the answers to help me. Not only did I have an opportunity, but I also had the resources and the counseling."
 - DONNA, EMPLOYMENT AND TRAINING CLIENT, FALL 2020



- Summer Youth — 16 of 20** youth completed the summer work program.
- 5 Students** referred by Alternative Sentencing completed the summer work program.
- 16 Workshop Topics** attended by **269** adults from 10.01.19 - 9.30.20
- 38 Adults** received funding for Supportive Services.
- 6 Dislocated Workers** received funding for Supportive Services.
- TASC Adult BOCES Class - 4**
- TASC Youth BOCES Class - 13**

A proud partner of the **americanjobcenter** network

ASSISTANCE:

Let's talk about assistance, the A in our name. We operate a food pantry that is open five days a week, a transportation program in partnership with the Washington County Office for Aging, a coat closet for individuals and families to ensure that they are equipped to manage the cold weather, emergency assistance related to utilities, mortgages, rent, and even prescription drugs.

Emergency Assistance

19 individuals and families were assisted with rent support to avoid eviction, utility and/or fuel shutoffs, and prescription copays.

Coat Closet

261 people served

Transportation

57 individuals were assisted by providing 2,028 one-way trips covering 19,305 miles.

Community Garden

12 of 12 family garden beds were used.

Food Pantry

2925 people in 913 households received food. *Of the **913** households that received food, **179** were new families that have never used our food pantry.

Community Health

5,000 cloth masks were sewn by L.E.A.P. staff at the height of the COVID-19 pandemic. The masks were delivered to children and families throughout the county.

Beginning July 2020, we received a COVID-19-related grant which enabled us to extend our hours/days of operation and included food delivery to those in need.

PARTNERSHIP:

We take pride in creating quality programs that inspire active participation by our customers. As we strive to create a network of resources and support for our customers, our organization looks to the community and volunteers to become a part of our network.



"We're so grateful that families, especially children, are receiving much needed nourishing food through your services." - **THE REV. NANCY L. GOFF, PRIEST-IN-CHARGE, ZION EPISCOPAL CHURCH, HUDSON FALLS**



BUILDING COMMUNITY ONE PERSON AT A TIME

\$6,568,583 (revenue) - \$7,752,334 (total program expenses) = \$1.2M DEFICIT



Our ability to deliver L.E.A.P.'s life-changing programs depends on your support. It is in your gifts, donations, time, and sharing our message that we make up the gap in our budget and keep our promise to all members of our community. Please continue to give. [Leapservices.org/donate](https://leapservices.org/donate)